

CLAIM AMENDMENTS

IN THE CLAIMS:

This listing of the claims will replace all prior versions, and listing, of claims in the application or previous response to office action:

1. **(Currently Amended)** A method for facilitating mediated virtual communication, comprising:

receiving, via a user interface of a mediation subscriber communication device associated with a first party, a designation of an availability status of the first party, **[[the]] said designated** availability status indicating an availability of the first party for **[receiving an incoming] facilitating voice-based** communication at the mediation subscriber communication device;

transmitting said designated availability status from the mediation subscriber communication device for reception by a mediation system;

facilitating display, on a visual display portion of the mediation subscriber communication device, of mediation information regarding **[[the]] an** incoming communication from a second party, facilitating display of mediation information including:

receiving, at the mediation subscriber communication device from the mediation system, data including a contextual communication summary and a plurality of possible follow-through actions regarding the incoming communication; and

displaying the contextual communication summary and the plurality of possible follow-through actions;

facilitating selection, via a data interface portion of the mediation subscriber communication device, of one of said follow-through actions; and

transmitting, from the mediation subscriber communication device for reception by the mediation system, said selected follow-through action such that the mediation system communicates said selected follow-through action and said designated availability status of the first party to the second party, **said designated availability status operable to notify the**

second party when the first party is available at the mediation subscriber communication device for voice-based communication.

2. (Previously Presented) The method of claim 1, further comprising:
receiving, at the mediation subscriber communication device from the mediation system, data including an availability selector.

3. (Previously Presented) The method of claim 2, further comprising facilitating display of:
the availability selector on the visual display portion of the mediation subscriber communication device.

4. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector indicating presence associated with a meeting.

5. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector for indicating presence associated with a designated time of day.

6. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector for indicating presence associated with a day.

7. (Original) The method of claim 3 wherein displaying the availability selector includes displaying an availability selector for determining a priority of a communication request.

8. (Previously Presented) The method of claim 3, further comprising
facilitating manipulation of the data interface portion of the mediation subscriber communication device for selecting the availability selector and designating the availability status of the first party.

9-10. (Cancelled)

11. (Previously Presented) The method of claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action selection for indicating that a message will be taken.

12. (Previously Presented) The method of claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes.

13. (Previously Presented) The method of claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available.

14. (Previously Presented) The method of claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for indicating that the mediation subscriber would like to schedule a return call.

15. (Previously Presented) The method of claim 1 wherein displaying the plurality of follow-through actions includes displaying a follow-through action for enabling an incoming call to be transferred.

16-17. (Cancelled)

18. (Previously Presented) The method of claim 1, further comprising facilitating display, via the data interface portion of the mediation subscriber communication device, of mediation information, including:

receiving, at the mediation subscriber communication device from the mediation system, data including a plurality of options menu selections; and
displaying an options menu selection.

19. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an options menu selection for enabling a call to be made.

20. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling a service reservation to be made.

21. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling an availability to be altered.

22. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling a policy to be altered.

23. (Original) The method of claim 18 wherein displaying the options menu selection includes displaying an option menu selection for enabling a service preference to be altered.

24. (Previously Presented) The method of claim 18, further comprising
facilitating manipulation of the data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

25. (Previously Presented) The method of claim 24, further comprising transmitting, from the mediation subscriber communication device for reception by the mediation system, data including the options menu selection.

26. (Previously Presented) The method of claim 1, further comprising facilitating display, via the data interface portion of the mediation subscriber communication device, of mediation information, including:

receiving, at the mediation subscriber communication device from the mediation system, data including a mediation information menu; and
displaying the mediation information menu.

27. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying an availability status menu.

28. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying a follow-through action menu.

29. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying an options menu.

30. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying a services menu.

31. (Original) The method of claim 26 wherein displaying the mediation information menu includes displaying an arrangement options menu.

32. (Previously Presented) The method of claim 26 further comprising facilitating designation of selected mediation information, including:

facilitating manipulation of the data interface portion of the mediation subscriber communication device for designating a selected menu item from the mediation information menu.

33. (Previously Presented) The method of claim 32, further comprising transmitting, from the mediation subscriber communication device for reception by the mediation system, data including the selected menu item.

34-35. (Cancelled)

36. (Previously Presented) The method of claim 3 wherein displaying the availability selector includes selecting the availability selector to be displayed from a group of availability selectors including an availability selector for indicating presence associated with a meeting, an availability selector for indicating presence associated with a designated time of day, an availability selector for indicating presence associated with a day, and an availability selector for determining a priority of a communication request.

37. (Previously Presented) The method of claim 1 wherein displaying the plurality of follow-through actions includes selecting one or more follow-through actions to be displayed from a group of follow-through actions including a follow-through action for indicating that a message will be taken, a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes, a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available, a follow-through action for indicating that the mediation subscriber would like to schedule a return call and a follow-through action for enabling an incoming call to be transferred.

38. (Cancelled)

39. (Previously Presented) The method of claim 18 wherein displaying the options menu selection includes selecting the options menu to be displayed from a group of options menu selections including an options menu selection for enabling a call to be made, an options menu selection for enabling a service reservation to be made, an options menu selection for enabling an availability to be altered, an options menu selection for enabling a policy to be altered, and an options menu selection for enabling a service preference to be altered.

40-42. (Cancelled)

43. (Previously Presented) The method of claim 26 wherein displaying the mediation information menu includes selecting the mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu.

44. **(Currently Amended)** A computer program product, comprising:
a computer program processable by a data processor to implement a mediation subscriber communication device; and
an apparatus from which the computer program is accessible by the data processor;
the computer program capable of enabling the mediation subscriber communication device to:

receive, via a user interface of a mediation subscriber communication device associated with a first party, a designation of an availability status of the first party, **[[the]] said designated** availability status indicating an availability of the first party for **[receiving an incoming] facilitating voice-based** communication at the mediation subscriber communication device;

transmit said designated availability status from the mediation subscriber communication device for reception by a mediation system;

facilitate display, on a visual display portion of the mediation subscriber communication device, of mediation information regarding **[[the]] an** incoming communication from a second party, facilitating display of mediation information including:

receiving, at the mediation subscriber communication device from the mediation system, data including a contextual communication summary and a plurality of possible follow-through actions regarding the incoming communication; and

displaying the contextual communication summary and the plurality of possible follow-through actions;

facilitate selection, via a data interface portion of the mediation subscriber communication device, of one of said follow-through actions; and

transmit, from the mediation subscriber communication device for reception by the mediation system, said selected follow-through action such that the mediation system communicates said selected follow-through action and said designated availability status of the first party to the second party, **said designated availability status operable to notify the second party when the first party is available at the mediation subscriber communication device for voice-based communication.**

45. (Previously Presented) The computer system of claim 44 further capable of enabling the mediation subscriber communication device to receive, at the mediation subscriber communication device for the mediation system, data including an availability selector.

46. (Previously Presented) The computer program product of claim 45 further capable of enabling the mediation subscriber communication device to display the availability selector.

47. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector indicating presence associated with a meeting.

48. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector for indicating presence associated with a designated time of day.

49. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector for indicating presence associated with a day.

50. (Original) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to display an availability selector for determining a priority of a communication request.

51. (Previously Presented) The computer program product of claim 46 further capable of enabling the mediation subscriber to manipulate the data interface portion of the mediation subscriber communication device for selecting the availability selector and for designating the availability status of the first party.

52-53. (Cancelled)

54. (Previously Presented) The computer program product of claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action selection for indicating that a message will be taken.

55. (Previously Presented) The computer program product of claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes.

56. (Previously Presented) The computer program product of claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available.

57. (Previously Presented) The computer program product of claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for indicating that the mediation subscriber would like to schedule a return call.

58. (Previously Presented) The computer program product of claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to display a follow-through action for enabling an incoming call to be transferred.

59-60. (Cancelled)

61. (Previously Presented) The computer program product of claim 44 further capable of enabling the mediation subscriber communication device to:

receive, at the mediation subscriber communication device from the mediation system, data including a plurality of options menu selections; and
display an options menu selection.

62. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an options menu selection for enabling a call to be made.

63. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling a service reservation to be made.

64. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling an availability to be altered.

65. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling a policy to be altered.

66. (Original) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to display an option menu selection for enabling a service preference to be altered.

67. (Previously Presented) The computer program product of claim 61 further capable of enabling the mediation subscriber to facilitate manipulation of the data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

68. (Previously Presented) The computer program product of claim 67 further capable of enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, data including the options menu selection.

69. (Previously Presented) The computer program product of claim 44 further capable of facilitating display, via the data interface portion of the mediation subscriber communication device, of mediation information, including enabling the mediation subscriber communication device to:

receive, at the mediation subscriber communication device from the mediation system, data including a mediation information menu; and
display the mediation information menu.

70. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display an availability status menu.

71. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display a follow-through action menu.

72. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display an options menu.

73. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display a services menu.

74. (Original) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to display an arrangement options menu.

75. (Previously Presented) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to facilitate designation of selected mediation information includes enabling the mediation subscriber communication device to facilitate manipulation of the data interface portion of the mediation subscriber communication device for designating a selected menu item from the mediation information menu.

76. (Previously Presented) The computer program product of claim 75 further capable of enabling the mediation subscriber communication device to transmit, from the mediation subscriber communication device for reception by the mediation system, data including the selected menu item.

77-78. (Cancelled)

79. (Previously Presented) The computer program product of claim 46 wherein enabling the mediation subscriber communication device to display the availability selector includes enabling the mediation subscriber communication device to select the availability selector to be displayed from a group of availability selectors including an availability selector for indicating presence associated with a meeting, an availability selector for indicating presence associated with a designated time of day, an availability selector for indicating presence associated with a day, and an availability selector for determining a priority of a communication request.

80. (Previously Presented) The computer program product of claim 44 wherein enabling the mediation subscriber communication device to display the plurality of follow-through actions includes enabling the mediation subscriber communication device to select one or more follow-through action from a group of follow-through actions including a follow-through action for indicating that a message will be taken, a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes, a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available, a follow-through action for indicating that the mediation subscriber would like to schedule a return call and a follow-through action for enabling an incoming call to be transferred.

81. (Cancelled)

82. (Previously Presented) The computer program product of claim 61 wherein enabling the mediation subscriber communication device to display the options menu selection includes enabling the mediation subscriber communication device to select the options menu selection to be displayed from a group of options menu selections including an options menu selection for enabling a call to be made, an options menu selection for enabling a service reservation to be made, an options menu selection for enabling an availability to be altered, an options menu selection for enabling a policy to be altered, and an options menu selection for enabling a service preference to be altered.

83-85. (Cancelled)

86. (Previously Presented) The computer program product of claim 69 wherein enabling the mediation subscriber communication device to display the mediation information menu includes enabling the mediation subscriber communication device to select the mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu.

87. **(Currently Amended)** A system for facilitating mediated virtual communication, comprising:

a mediation subscriber communication device associated with a first party, the mediation subscriber communication device connected to a mediation system via a data packet network and capable of:

receiving, via a user interface of the mediation subscriber communication device, a designation of an availability status of the first party, **[[the]] said designated availability status indicating an availability of the first party for [receiving an incoming] facilitating voice-based communication at the mediation subscriber communication device;**

transmitting said designated availability status for reception by a mediation system;

facilitating display, on a visual display portion of the mediation subscriber communication device, of mediation information regarding an incoming communication from a second party, wherein facilitating display of mediation information includes receiving, at the mediation subscriber communication device from the mediation system, data including a contextual communication summary and a plurality of possible follow-through actions regarding the incoming communication and displaying the contextual communication summary and the plurality of possible follow-through actions;

facilitating selection, via a data interface portion of the mediation subscriber communication device, of one of said follow-through actions; and

transmitting, from the mediation subscriber communication device for reception by the mediation system, data including the selected follow-through action such that the mediation system communicates said selected follow-through action and said designated availability status of the first party to the second party, **said designated availability status operable to notify the second party when the first party is available at the mediation subscriber communication device for voice-based communication.**

88. **(Original)** The system of claim 87 wherein the mediation subscriber communication device is a wireless telephone.

89. (Original) The system of claim 88 wherein:
the data packet network includes a general packet radio service; and
the wireless telephone is capable of communicating via a general packet radio system.

90. (Original) The system of claim 87 wherein the mediation system includes a data packet client and the data packet network includes a data packet server.

91. (Previously Presented) The system of claim 87 further comprising:
receiving, at the mediation subscriber communication device from the mediation system, data including an availability selector; and
displaying the availability selector.

92. (Previously Presented) The system of claim 91 wherein displaying the availability selector includes selecting the availability selector to be displayed from a group of availability selectors including an availability selector for indicating presence associated with a meeting, an availability selector for indicating presence associated with a designated time of day, an availability selector for indicating presence associated with a day, and an availability selector for determining a priority of a communication request.

93. (Previously Presented) The system of claim 87 wherein displaying the plurality of follow-through actions includes selecting one or more follow-through actions to be displayed from a group of follow-through actions including a follow-through action for indicating that a message will be taken, a follow-through action for indicating that the mediation subscriber will initiate a return call in a designated number of minutes, a follow-through action for indicating that the mediation subscriber will initiate a return call when the mediation subscriber is next available, a follow-through action for indicating that the mediation subscriber would like to schedule a return call and a follow-through action for enabling an incoming call to be transferred.

94. (Previously Presented) The system of claim 87 further comprising:
receiving, at the mediation subscriber communication device from the mediation system, data including a plurality of options menu selections; and
displaying an options menu selection.

95. (Previously Presented) The system of claim 94 wherein displaying the options menu selection includes selecting the options menu to be displayed from a group of options menu selections including an options menu selection for enabling a call to be made, an options menu selection for enabling a service reservation to be made, an options menu selection for enabling an availability to be altered, an options menu selection for enabling a policy to be altered, and an options menu selection for enabling a service preference to be altered.

96. (Previously Presented) The system of claim 94 further comprising
facilitating manipulation of the data interface portion of the mediation subscriber communication device for selecting one of the options menu selections.

97. (Previously Presented) The system of claim 96 further comprising
transmitting, from the mediation subscriber communication device for reception by the mediation system, data including the options menu selection.

98. (Previously Presented) The system of claim 87 further comprising:
receiving, at the mediation subscriber communication device from the mediation system, data including a mediation information menu; and
displaying the mediation information menu.

99. (Previously Presented) The system of claim 98 wherein displaying the mediation information menu includes selecting the mediation information menu to be displayed from a group of mediation information menus including an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu.

100-101. (Cancelled)